

Community Resources

EMERGENCY 911 (Ambulance/Fire Department/Police) DIAL 911

911 is a dialing code that provides free access to community emergency services.

Bilingual, services include, but not limited to:

- Adult Abuse/Neglect
- Ambulance
- Child Abuse/Neglect
- Domestic Violence Report
- Fire Department

ADULT CLINIC AT ST. MARKS 972-679-0035

Location: 1100 W. 15th, #209-210, Plano, Texas 75075

Services: Tuesdays 6:30-9:30pm, sign up list at 7:00am

AIDS SERVICES OF NORTH TEXAS 972 424-1480

Location: 1316 14TH Street, Plano, Texas 75075

Services: Offers a wide variety of medical support services to help decrease the spread of HIV: case management services; food pantry; out patient clinic; counseling, bilingual.

Hours: by appointment-Case management Worker

Website: www.aidsnTexas.org

ALANON ODAAT 972-867-1115

Location: 1901 W. Parker Rd, #201/213, Plano, Texas 75023

Services: Offers support groups for Adults/Teens who have an alcoholic family member or friend.

Website: www.aadallas.org

ALANON 214-363-0461

Location: 5533 Dyer, #203, Dallas, Texas 75206

Services: Provides support for family and friends of alcoholics, Alateen for children 4-19, also has a speakers' bureau, participation is free. Non profit.

ALCOHOL and DRUG ABUSE CRISIS LINE 800-628-3265

Hours: 24-Hour

ALCOHOL ANONYMOUS 972-867-1115

Location: 1901 W. Parker Road, #201, Plano, Texas 75023

Services: AA Meetings. Alanon Family Meetings are also held for the families of alcoholics Monday – Saturday. Call for times.

Hours: 6:30am, Noon, 6:30pm, 8pm, and 10pm

ALCOHOL ANONYMOUS LIVING SUPPORT GROUP 972-571-9676

Location: Reformed Church, 5333 Independence, Plano, Texas 75023

ALLEN COMMUNITY OUTREACH 972-727-9131

ALLEN FOOD PANTRY **972-727-9131**

Location: Allen Community Outreach, 301 W. Boyd, Allen, Texas 75013

ALLEN NARCOTICS ANONYMOUS **972-699-9306**

Location: 601 Greenville Ave, Allen, Texas 75002

ALLIANCE DRUG TESTING SERVICE **972-578-5959**

Location: 2600 K. Ave, #224, Plano, Texas 75074

Services: Must set an appointment

AMERICAN CANCER SOCIETY **214-819-1221**

Location: 8900 John Carpenter Freeway, Dallas, Texas 75247

Services: Education, visitor, and support groups for cancer patients and their families. (Focus on current cancer treatment or bereavement) call for location and times of support group meetings. Non profit.

AMERICAN RED CROSS **972 562-0601**

Location: Collin County Branch 1450 Redbud Blvd., McKinney, Texas 75069

Services: Emergency assistance to disaster victims; health/safety instruction.- CPR/first aid.

Hours: 8:00 a.m. – 5:00 p.m. M/F

Website: www.arcnoTexas.org

ASSISTANCE CENTER OF COLLIN COUNTY **972-422-1850**

Location: 900 E. 18th Street Plano, Texas 75074

Services: Provides emergency utility assistance: holiday assistance: seasonal school supplies to individuals who qualify. Individuals will need to complete assistance application. Bilingual.

Hour: By appointment.

Website: www.assistancecenter.org

ATTORNEY GENERAL OF TEXAS CHILD SUPPORT HOTLINE **800 252-8014**

Location: 830 Central Parkway E. Suite 350, Plano, Texas 75704

Services: Enforces state consumer protection laws; collects court order child support and supervises the Crime Victims Compensation Fund. Bilingual

AUSTIN STREET SHELTER **214-428-4242**

Location: 2929 Hickory Street, Dallas, Texas 75226

Services: Homeless, overnight stay only

AVENUES COUNSELING CENTER **972 562-9647**

Location: 201. W. Louisiana Street, McKinney, Texas 75069

Services: Substance Abuse Assessment for adults/adolescents; mental health assessments; outpatient substance abuse treatment; individual counseling; family counseling; play therapy; anger management education; one site lab and drug testing. Bilingual

Website: www.avenuescounseling.org

Hours: by appointment – Intake

BAYLOR COLLEGE OF DENTISTRY 214 828-8440

Social Services 214 828-8353

Location: 3302 Gaston Avenue, Dallas, Texas 75246

Services: Dental Clinic. Bilingual

Fees: \$15.00 cleaning / \$15.00 X ray

Hours: By appointment

BAYLOR PEDIATRIC CARE 866-787-8012

BETTY FORD CENTER CHILDREN’S PROGRAM 972-753-0552

Location: Seay Child Care Center of Presbyterian Hospital of Plano, Texas

Services: Provides intervention and prevention services to children ages 7-12 yrs. A \$400 fee is charged to this 4-day program for children affected by drug and/or alcohol abuse. However no child is turned away for lack of funds. Scholarships assistance is available.

BETTY FORD CENTER FIVE STAR KIDS 972-751-0363

Location: 1320 Greenway Drive, #100, Irving, Texas 75038

Services: Programs for children of alcoholics/addicts. The 3 day program is at various sites, including Richardson and Plano. Parents do not have to be in recovery for child to participate. Full scholarships are available. Non-profit.

BIG BROTHERS/SISTERS DALLAS and COLLIN COUNTY 214-871-0876

Location: 2920 N. Pearl St, Dallas, Texas 75201

Services: Volunteers serve as friends/role models for children ages 6-15 from single-parent families.

BOLES CHILDREN’S HOME 903-883-2204

Location: 7065 Love, Quinlan, Texas 75474

Services: Residential home for children needing stability.

Website: www.boleschildrenshome.org

BOYS AND GIRLS CLUB OF PLANO 972 424-6301

Location: 1111 H Ave. Plano, TEXAS 75074

Boys and Girls Club of Collin County 972-633-9699

Boys and Girl Club of Frisco 972-335-5555

Services: Recreational activities for children ages 5 – 18 years of age.

Hours: Monday – Saturday 3 – 9 p.m.

BOYS AND GIRLS TOWN 402-498-1900

Location: Near Omaha, Nebraska

Services: Residential care and treatment for boys and girls in family style homes

BUCKNERS BAPTIST CHILDREN’S HOME 214-328-3141

Location: Dallas, Texas
Services: Residential, foster care, transitional housing, and adoption services.

C-CART (Collin Co. Area Rural Transportation) 972 562-4275

Location: Collin County
Services: Provides transportation (with 24-hour notice) within Collin County for a fee. When calling C-Cart please have the following information: name, address, phone number, pick up and drop off locations, departure and return date and time, emergency contact, name and phone.
Hours: 6:00 a.m. – 6:00 p.m. Monday – Friday

CAL FARLEY'S BOYS AND GIRLS RANCH 800-657-7124

Location: Boys Ranch, Texas (near Amarillo)
Services: Residential home for troubled children and adolescents
Website: www.calfarley.org

CALLIER CENTER 214 905-3000

Location: 1966 Inwood Rd., Dallas, Texas
Services: Provides audio logical, speech pathology and psychological services for deaf/hard of hearing. Works with IS to provide education for hearing-impaired children. Bilingual
Hours: 8:00 a.m. – 4:30 p.m., Monday – Friday
Website: www.callier.utdallas.edu

CASA COURT APPOINTED SPECIAL ADVOCATES 972-542-2272

CATHOLIC COUNSELING SERVICES 214 826-8330

Catholic Charities of Dallas
Location: 3725 Blackburn Dallas, Texas 75235
Services: Individual and Family Counseling. Bilingual
Hours: By appointment -Intake
Website: www.catholiccharitiesdallas.org

CATHOLIC CHARITIES OF DALLAS 214 634-7251

Location: 5415 Maple Ave, #420, Dallas, Texas 75235
Services: Immigration counseling and referral. Assess qualifications for immigration. Bilingual
Hours: By appointment

CCMS-CHILDCARE-FRAGILE MNGMT SERV 800-260-5134/214-631-2273

Location: 8585 N. Stemmons #600, Dallas, Texas 75247
Services: Referral service helps parents find child care.
Website: www.childcaregroup.org

**CENTRAL DALLAS MINISTRIES
COMMUNITY HEALTH SERVICE 214-821-8644**

Location: 801 N. Peak, Dallas, Texas 75246

Services: Medical services to patients typically without a primary care physician and would not seek medical care except in case of an emergency. Available dental services are extractions, fillings, and cleanings. Bring picture ID, social security card, proof of household income and proof of address.

Bilingual

Hours: 9:00 a.m. – 5:00 p.m. M/T – Dental
9:00 a.m. – 5:00 p.m. M/W- Medical
9:00 a.m. – 9:00 p.m. T/Th – Medical
New patients call on: Wednesday and Thursday 1-4 p.m. or Friday 9 a.m.-12 pm.

CENTRO DE MI SAULD 214-941-0798

Location: North and Central Dallas
Services: Bilingual Behavioral Healthcare services. Individual must meet income guidelines.
Hours: 10:00 a.m. – 7:00 p.m. – M/F
Fee: Medicaid, Texas Star Funding

CHILD ABUSE HOTLINE 800-252-5400/972-562-5832

CHILD and FAMILY GUIDANCE CENTER 972 612-5989

Location: 4031 West Plano Parkway Suite 211, Plano, Texas 75093
Services: Outpatient counseling for children and adults. Bilingual
Hours: By Appointment
Fee: Medicaid, sliding scale fee
Website: www.childrenandfamilies.org

CHILD CARE AWARE 800 424-2246

Services: Information about child care services is provided
Hours: 9:00 a.m. – 5:00 p.m. M/F
Website: www.childcareaware.org

CHILD CARE LICENSING 972-633-6600

Location: Family and Protective Services-2205 Los Rio, Plano, Texas 75074
Services: Maintains lists of current State of Texas Licensed Day Care Homes.
Bilingual
Website: www.dfps.state.Texas.us

CHILD PROTECTIVE SERVICES (CPS) 800-252-5400

Local #: 972-562-5832 Metro 817-640-6200
Services: Report it! It's the Law! 24-Hour Hotline, Investigates allegations of neglect, abuse, assault and sexual molestation of children.
Website: www.Texasabusehotline.org

CHILD SUPPORT OFFICE 469-241-6500

Location: 830 Central Pkwy, East, #350, Dallas, Texas 75074
Services: Division of the Attorney Generals office-enforces child support orders, establishes paternity, withholds wages for non-payment of child support;

reports delinquent parent to the Credit Bureau. Open Monday-Friday 8-5 except holidays.

CHILDREN WITH SPECIAL HEALTH NEEDS 800-252-8023

CHILDREN'S MEDICAL CENTER OF DALLAS 214 456-7000

Location: 1935 Motor Street, Dallas, Texas 75235
Services: Acute care hospital and clinic that deal with a variety of diseases and disorders among children birth to age 18. Bilingual
Hours: By Appointment
Fee: Medicaid, sliding scale fee
Website: www.childrens.com

CHRISTIAN COUNSELING ASSOCIATES 972-881-8383

Location: 500 N. Central Exp.#261, Plano, Texas 75074
Services: Christian counseling for marriages, families, adolescents, children. Play therapy. Some therapists come from a school background. Sliding scale.
Website: www.counselgodsword.com

CHRISTIAN WORKS FOR CHILDREN, INC. 972-960-9981

Location: 6320 LBJ, #122, Dallas, Texas 75240
Services: Non-profit, counseling on sliding scale, licensed placing agency, maternity and adoption services, grief support groups for children, education of parents, bilingual counselors.

CITY HOUSE YOUTH EMERGENCY SHELTER 972-424-4626

Location: 902 E. 16th Street Plano, Texas 75074
Services: Emergency shelter for runaway and homeless juveniles 10-17 years. Bilingual services.
Hours: 24 hour emergency shelter for teens
Website: www.cityhouse.org

CITY FAMILY CENTER 924-242-4626

Location: 1947 Ave. K,#100, Plano, Texas 75074
Services: Crisis/bilingual (5 free sessions)

CITY OF PLANO VOLUNTEER OPPORTUNITIES 972-941-7114

CIVIL RIGHTS HOTLINE 800 368-1019

Services: Report abuse of civil rights on the basis of race, national origin, disability or age. Bilingual.

CLASS (Dept. of Aging and Disability Services) 877-438-5658

Services: Provides case management services.

CLOTHES CLOSET OF PLANO 972-424-7844

Location: First Presbyterian Church, 1500 Jupiter Rd, Plano, Texas

COLLIN COUNTY ADULT MEDICAL CLINIC **972 423-4891**

Location: 2520 Ave K Suite 100, Plano, Texas 75074
Services: Clinic Services for Adults. Volunteer doctors and nurses will staff the clinic. Translators will be available.
Hours: Wednesdays 10:00 a.m. -12:00 p.m.
Website: www.collincountyadultclinic.org

COLLIN COUNTY AREA REGIONAL TRANSPORTATION **972-562-4275**

COLLIN COUNTY CHILDREN'S ADVOCACY CENTER **972-633-6600**

Location: 2205 Los Rios Blvd., Plano, Texas 75074
Services: Multidisciplinary team approach to the investigation, prosecution and treatment of Child Abuse. On site needs assessment, therapy, community referrals and medical evaluation are provided. Bilingual
Website: www.cacplano.org

COLLIN COUNTY CHILD AND FAMILY GUIDANCE **972-612-5989**

COLLIN COLLEGE **972-881-5790**

Location: 2800 Spring Creek Pkwy, Plano, Texas 75074
Services: Provides both credit and non-credit classes, along with two-year associate degrees. Adult G.E.D. and E.S.L. classes, assistance with financial aid and career placement services. Bilingual
Hours: 8:30 a.m. – 5:00 p.m. M-F
Website: www.ccccd.edu

COLLIN COLLGE **972-548-6537**

Dental Hygiene Department
Location: 200 W. University, McKinney, Texas 75069
Services: Offer dental exams and services to anyone in the Collin community
Hours: By appointment- scheduling office

COLLIN COUNTY HEALTH CARE SERVICES **972 424-1460**
ext. 5500
972 548-5500

WIC SERVICES **972-633-3350**

Location: 900 E. Park Blvd. #110, Plano, Texas 75074
Services: Provides low income services: WIC clinic and immunizations Bilingual
Hours: 8:00 a.m. – 7:00 p.m. T/W/TH – Bilingual
Website: www.co.collin.Texas.us/healthcare_services

Veterans Service Office **972-881-3060**

Location: 900 E. Park Blvd. #140B, Plano, Texas 75074
Services: Assists veterans, their dependents, and survivors in filing claims for Veteran's benefits from federal, local and any state government.
Website: www.co.collin.Texas.us/veterans

Dental Health Program**972-633-3380**

Location: 900 E. Park Blvd, Plano, Texas 75074

Hours: vary, per appointment only

Fee: Medicaid

COLLIN INTERVENTION TO YOUTH (CITY HOUSE)**972 424-4626**

City House Family Center

972-424-4626

Location: 1947 Ave K. Bldg. A Suite 100 Plano, Texas 75074

Services: Six free counseling to families to help resolve their physical and emotional crises. Individual/Family counseling and play therapy services offered, bilingual therapist. The Transitional Living Program offers both residential and non-residential services to 16 to 21 year olds who need help transitioning to the responsibilities of adulthood. Services are provided to pregnant, parenting, and homeless young adults.

Website: www.cityhouse.org**MY FRIENDS HOUSE****972-424-4626**

Services: Residential care, a safe haven to meet the needs of children ages 0 to 9 years old. Bilingual .

Website: www.cityhouse.org**COLLIN COUNTY LIFE PATH SYSTEMS****972-422-5939**

Location: 3920 Alma Road, Plano, Texas 75023

Services: The Texas Families Together and Safe Program targets families in accessing community based services. Provides, inpatient and out patient counseling services for children and adults. Long term and short term Crisis Intervention Counseling provided. Qualifying individuals may apply for clothing, utilities, rent and food assistance. Sliding scale fee /Medicaid.

Hours: 8:00 a.m. – 5:00 p.m.- Intake worker - per appointment. Bilingual

COLLIN COUNTY SILVER THREADS**972-569-6753**

Services: Clothing

COLLIN COUNTY SOCIAL SERVICES**214-893-0737**

Location: 2208 Pheasant Run, Plano, Texas 75023

Services: Association of agencies offering service to children and families. Non-profit.

COLLIN COUNTY SUSTANCE ABUSE PROGRAM**972 548-5570****972 424-1460-ext. 5570**

Location: 825 N. McDonald, Suite 110, McKinney, Texas 75069

Services: Alcohol/drug assessment and referral, information, video library and speakers bureau. Urine drug testing is also provided for a fee of \$35.00 depending on substance screened.

Hours: By appointment. Bilingual

Website: www.co.collin.Texas.us/substance_abuse

COLLIN COUNTY WOMEN'S CENTER	972-422-7233
COMMUNITY DENTAL CARE	972-424-1460 X5580
Location:	McKinney Dental Clinic, 825 N. McDonald, McKinney, Texas 75069
COMMUNITY DENTAL CARE	972-633-3380
Location:	900 E. Park Blvd, #180, Plano, Texas 75074
COMMUNITY SERVICES WEATHERIZATION PROGRAM	800 831-9929
Location:	P.O. Box 612, Corsicana, Texas 75151
Services:	Provides home repair to reduce energy costs. Materials and labor provided. Targeted populations will be given priority: elderly, families with 5 or more children and disabled. Homeowners and renters may qualify.
Hours:	8:00 a.m. – 5:00 p.m. M / F
CONSUMER CREDIT COUNSELING SERVICES	800-856-0257
Location:	901 N. McDonald St, Suite 600, McKinney, Texas 75069
Services:	Budget counseling; Debit management counseling and education
Website:	www.ccsnct.org
CROSSROADS FAMILY SERVICES	972 578-2802 ext. 112
Location:	2600 Avenue K Suite 140, Plano, Texas 75704
Services:	Counseling Services; individual; family, child/adolescent; couple; marriage; victims of crime; domestic/family violence; substance abuse; group counseling for victims of crime, domestic violence. Bilingual
Hours:	By appointment – Intake Worker
Website:	www.crossroadsfcc.com
DALLAS CHALLENGE, INC	972-566-4680
Location:	7777 Forest Lane, #B410, Dallas, Texas 75230
Services:	Drug/Alcohol and Addiction Information
DALLAS CHALLENGE, INC. TRUANCY CENTER	214-860-4408
Location:	414 S. RL Thornton, Dallas, Texas 75203
Services:	Drug/Alcohol and Addiction Information and Treatment
DALLAS INTERNATIONAL STREET CHURCH	214-421-1288
Location:	2706 S. 2 nd St., Dallas, Texas 75210
Services:	Homeless services
DALLAS LIFE FOUNDATION	214-421-1380
Location:	1100 Cadiz, Dallas, Texas 75215
Services:	Homeless services
DART ON CALL East Plano	972 880-5723

Services: Exact fare required. Neighborhood shuttle service to shops, restaurants, or medical appointments. Reservations must be made at least one hour in advance. When scheduling a trip, be prepared to provide name, date of travel, departure location, destination and desired arrival time. Service is available first-come first served basis.

Fees: Regular fare \$2.50; Reduced fare \$.75. (call to confirm fare) Bilingual

Website: www.dart.org/riding/dartocall.asp

DAY RESOURCE CENTER 214-670-3043

Location: 901 S. Ervay St, Dallas, Texas 75201

Services: Homeless services

DENTON COUNTY SHERIFF'S OFFICE/JUVENILE PROGRAM 940-349-1651

Location: 127 N. Woodrow Lane, Denton, Texas 76205-6397

Services: The Juvenile Impact Program is a three and a half hour program in which juvenile offenders or potential offenders listen to the life stories of people who have been convicted of crimes and who are spending part of their lives in jail as a result. Anyone 10-17 yrs of age that has been referred by a school, court, police officer, or parent may attend.

DEPT. OF ASSISTIVE/REHABILITATIVE SERVICES 214-365-2800

Location: 520 Central Pkwy E, #232, Plano, Texas 75074

Services: State agency works with students with disabilities – learning, physical, emotional, mental – to help student toward a vocational goal. (formerly Texas Rehab. Commission) Non-profit.

DIAPERS TO YOUR DOOR 800-658-6212

Services: Medicaid

DISPUTE MEDIATION SERVICES COLLIN COUNTY 972-562-6001

DALLAS COUNTY 214-754-0022

Services: Provides assistance in resolving disputes.

DISTRICT ATTORNEY'S OFFICE-COLLIN COUNTY 972 424-1460 ext. 4323

Website: www.co.collin.Texas.us/district_attorney

DOUGLAS COMMUNITY CENTER 972 941-7174/972-941-5461

Location: 1111 Ave H, #B, Plano, Texas 75074

Services: Recreation Center, G.E.D. preparation classes.

Hours: Call for schedule of events.

DRUG TEST YOUR TEEN 214-797-8378

Location: 12801 Midway Rd, #212, Dallas, Texas 75244

Website: www.drugtestyourteen.com

EARLY CHILDHOOD INTERVENTION. (ECI) 972-562-0331

EASTER SEALS 972 394-8900

Location: 4443 N. Josey Lane, Carrollton, Texas 75010
Services: Speech, physical, occupational therapy provided to children ages birth – 17 years of age. Developmental evaluations, bilingual.
Hours: By appointment only – Intake Worker
Website: www.easterseals.com

EDNA GLADNEY HOME 817-922-6000

Location: 6300 John Ryan Dr, Ft. Worth, Texas 76132
Services: Expectant mother's group home and adoptions.

ENGLISH CLASSES

Faith Lutheran 972-424-8551

Services: \$10.00 set of books

St. Marks 972-423-5609

Services: \$10.00 set of books

EYE EXAMS/GLASSES 972-276-1250

Location: Lions Club, Dallas Office
Services: Contact school nurse for referral to Low Vision Clinic. Provides referral/financial help to children who need eye surgery. Any child who qualifies for a free school lunch qualifies for the Eyeglass program.

FAMILIES ANONYMOUS 972-407-4420

Location: 2708 W. Virginia, McKinney, Texas 75069
Services: Support for those affected by destructive behavior of a family member caused by drugs/alcohol/emotional problems.
Hours: Tuesday @7pm

FAMILY HEALTH SERVICES 800-422-2956

FAMILY LITERACY/PLANO ISD 469 752-2252

Location: 1300 19th Street, Plano, Texas 75074
Services: Provides adult literacy, basic adult educational opportunities, Early Childhood Education and parenting education. Eligibility: low income families residing in the Plano area; have a child newborn to 8 years of age; have low literacy; commit to all program hours. Bilingual
Hours: please call for appointment.

FAMILY OUTREACH 972-663-6713

Location: 2205 Los Rios, Plano, Texas 75074
Services: Parent Education classes. Court ordered services such as Parent Education mentoring, Case Management and in-home services offered to families referred by Child Protective services.
Fee: \$35.00 per family; \$20.00 per person. Bilingual
Hours: Call to schedule appointment.

FAMILY PLACE/DALLAS 214 559-2170

Location: Dallas, Texas

Services: Hotline Services, Emergency Shelter, Supportive Living, Child Development, children's counseling and outreach counseling. Bilingual
Hours: 24 hours – intake worker
Website: www.familyplace.org

FAMILY SERVICES OF PLANO 972-578-2802

Services: Anger Management/1st offender

FINANCIAL AID FOR COLLEGE

Website: www.fafsa.ed.gov
Free Student Financial Aid applications. FAFSA determines if you are eligible for financial aid.

FIND DOCTOR/DENTIST 888-331-5576

FOOD PANTRY OF PLANO 972-424-4574

Location: Holy Nativity Episcopal Church, 2200 18th St, Plano, Texas 75074

FREEDOM HOUSE ADDICTION TREATMENT 479-968-7086

Location: 400 Lake Front Dr, Russellville, Arkansas 72802

FRISCO FAMILY SERVICES 972-712-7833

FRIDAY NITE FRIENDS 972-618-0583

Location: Custer Road Methodist Church, 6601 Custer, Plano, Texas 75023
Services: Respite care for children birth to 15 years.
Website: www.crumc.org

G.E.D. Classes/Allen ISD 972-727-7163 X236

Location: 610 E, Bethany, Allen, Texas 75002
Hours: Tuesday/Thursday 6-7:30pm

G.E.D. and ESL CLASSES 469-752-2252

General Equivalency Diploma – English as a Second Language
Location: 1300 19th Street, Plano, Texas
Services: ESOL, GED and Family Literacy in English
Fee: Classes free – Book purchase required for GED

COLLIN COLLEGE CONTINUING EDUCATION 972-985-3790

Location: 4800 Preston and Park Plano, Texas 75093 – Courtyard Campus
Services: G.E.D. and ESOL
Hours: Call for class schedule

COMMUNITY LEARNING FAMILY EDUCATION PLANO ISD 469-752-2277

Location: 1300 19th Street, Plano, Texas 75074
Services: Spanish Literacy, English G.E.D, Spanish G.E.D.
Hours: T/TH 5:00 pm. – 7:00 pm, by appointment

G.E.D. and ESL CLASSES

General Equivalency Diploma – English as a Second Language

Harrington Library**972-941-7175**

Location: 1501 18th St. Plano, Texas 75074

Services: Computer classes, ESL classes

Hours: By appointment

Prestonwood Literacy Mission**972-820-3316**

Services: ESOL

Hours: Tuesday and Thursday 7:00 p.m. – 9:00 p.m.

GAMBLER'S ANONYMOUS**214-890-0005**

Location: Ridgeview Presbyterian Church, 12717 Marsh Lane, Dallas, Texas

GILDA'S CLUB NORTH TEXAS**214-219-8877x135**

Location: 2710 Oak Lawn, Dallas, Texas 75219

Services: Support groups for children and teens with cancer or a loved one with cancer. Group Support for students who have lost a loved one to cancer. Pediatric Oncology Support Group for parents of children diagnosed with cancer.

Website: www.gildasclubTexas.com

GOD'S FOOD PANTRY**972 633-9777**

Location: 3420 E. 14th Street, Plano, Texas 75074

Services: Provides emergency food assistance.

Hours: Tuesday – Saturday; 9:00 a.m. – 12:00 a.m. Bilingual

Fee: None – bring photo I.D. to apply for services

GRIEF COUNSELING/SUPPORT GROUPS

Healing Matters –

Grief support group for adult and children Medical Center/Plano 972-519-1588

Journey of Hope –

Non-profit grief counseling designed to provide assistance through trained volunteers to children and their families who suffer loss due to the death of a parent, sibling or a friend. 972-964-1600

Rainbows -West Plano Presbyterian Church, 2709 Custer Rd, Plano, Texas 972-596-2415

Grief Recovery/Peer Support Group for children 4-17 yrs w/loss through death, divorce or abandonment.

HABITAT FOR HUMANITY**972 398-0634**

Location: 100 Summit Suite 103, Plano, Texas 75075

Services: Families seeking help with affordable housing. Families must meet income guidelines.

Hours: By appointment

Website: www.habitat-scc.org

HEARD MUSUEM**972-562-5566 X226**

HELP FOR HELPLESS ANIMALS 972-424-4860

HERITAGE FARMSTEAD 972-424-7874

HIV TESTING 214-725-5916

Location: 1316 14th Street, Plano, Texas 75074

Services: Wednesdays 9-3:30

HOLY HIGHWAY GIRLS HOME 903-866-3300

Location: Pickton, Texas

Services: Christian home for girls aged 12-17 with behavioral issues, 9-12 month program, state and private funding.

HOME SCHOOL 806-744-4441

Location: PO Box 6747, Lubbock, Texas 79493

Services: T.E.A. rules provided to those choosing to home-school their children. However, Texas does not award a diploma to home-schooled or to students enrolled in unaccredited private schools. A General Equivalency Diploma or GED is awarded to those passing the GED exam.

Website: www.thsc.org

HOMELESS PREVENTION PROGRAM 972 542-5302

Services: Provides financial assistance to high risk individuals living, facing eviction notice. Individual will need to complete an interview the Samaritan Inn case manger to determine eligibility and services.

Website: www.thesamaritaninn.org

HOPES DOOR / EMERGENCY SHELTER 972-422-2911

Location: Plano, Texas

Services: Provides emergency shelter services for victims of domestic violence. Provides group and individual counseling for former shelter clients, Legal advocacy; 24 Hour phone crisis, Hotline. Batterer's Intervention Program. Food pantry and clothing closet. Bilingual

Website: www.hopesdoor.org

HOUSING AUTHORITY-MCKINNEY 972-562-9996

HOUSING AUTHORITY-PLANO 972-423-4928

HUD (US Department of Housing and Urban Development) 800 569-4287

Services: Supervises government subsidized housing through local Housing Authority. Oversees and handles complaints about D/FW housing authorities. Sells low -cost homes. Bilingual

Hours: 8:00 a.m. – 4:30 p.m. - M/F call for appointment

Website: www.hud.gov

HUMAN RESOURCES and CHILD WELFARE OF TEXAS 972-562-5832

Location: 901 N. McDonald, #100, McKinney, Texas

Services: Administers and provides qualifying information for the Food Stamp Program and Medicaid Benefits. Report Child Abuse 800-252-5400.

INFANT TODDLER and INTERVENTION (ECI) 469-385-4900

Location: Serves Plano ISD residents
Services: Provides family-centered, early-intervention services to children from birth – 3 years of age. Services are free to families of children who demonstrate a delay in area of development. Bilingual
Hours: 8:00 a.m. – 4:00 p.m., Monday – Friday
Website: www.itipnt.org

INTERNAL REVENUE SERVICE (IRS) 800-829-1040

VITA Program
Location: Harrington Library- 1501 18th Street Plano, Texas 75074
Services: Free income tax help by IRS volunteers to low income, families, elderly and disabled individuals. Service available January, February and April of each year. Bilingual
Website: www.irs.gov

ITIP(Infant/Toddler Intervention Program) 469-385-4900

Location: 1312 14th Street, Suite 200 Plano, Texas 75074

ISABEL’S COMMUNITY OUTREACH 214 288-3142

Location: 1312 14th Street, Suite 200 Plano, Texas 75074
Services: Classes offered in basic living skills such as: arts and crafts, cooking, sewing, computer class and English class. Summer children’s program. Bilingual
Hours: By appointment. Schedule of classes varies.

JEWISH FAMILY SERVICES 972-423-9950

Location: 5402 Arapaho Road, Dallas, Texas 75248
Services: Individual/Group/Children (sliding fee)

JOB CORPS CENTER 972-542-2623

Location: 1701 N. Church St, McKinney, Texas 75070
Services: A federally funded residential training program for youth which includes both vocational and academic instruction.

JOB CORPS OUT-REACH OF DALLAS 214-824-3030

JOURNEY OF HOPE 972 964-1600

Location: 3900 W. 15th Street, Suite 306, Plano, Texas 75075
Services: Grief Support Center is to provide support at no cost for children, teens and their families as they mourn the death of loved ones.
Website: www.johgriefsupport.org

JULIETTE FOWLER HOME 214-827-0813

Location: 1234 Abrams Road, Dallas, Texas 75214

Services: Children, youth and family services, 24-hour residential treatment for adolescents, outpatient counseling, individual, group and family therapy offered.

LEGAL AID NORTH TEXAS 888-529-5277

Services: Not a citizen/800-252-8011, Crime Victims 800-983-9933

LEGAL ASSISTANCE/SALVATION ARMY COLLIN COUNTY 972-423-8254

Services: Free Services

LEGAL SERVICES OF NORTH TEXAS 972 542-9405/800-906-3045

Location: 114 W. Louisiana, McKinney, Texas 75069

Services: Legal counseling for low income residents of North Texas. The following Legal services are assessed: family issues, consumer issues, civil rights, divorce, child support, debt and bankruptcy, public benefits, housing issues and education issues. Does not provide help for traffic tickets, automobile accidents, or criminal problems. Bilingual

Hours: 8:30 a.m. – 5:30 p.m. – M/F

Fee: Court fees vary; no attorney fees

LENA POPE HOME 817-731-8681

Location: Dallas, Texas

Services: Offers comprehensive range of services, including family preservation, counseling, alternative education, and foster care to meet the behavioral healthcare needs of children, youth, adults and families. Adoption services. Call the Ft. Worth # for information of Dallas facilities

LIFESOURCE MINISTRIES, INC. 972-633-0165

Location: 1815 W. 15th St., Plano, Texas 75075

Services: Provides emergency assistance for families in need. Services provided: emergency food, clothing, and some financial assistance (rent/utilities), and counseling services.

Hours: 9:00 a.m. – 4:00 p.m. – M/TH 9:00 a.m. – 2:00 p.m. – Friday

LIONS CLUB 972-985-8260

Services: Offers free glasses

LONE STAR EXPEDITIONS 866-573-2002

Location: 1728 Forest Road, #1501, Groveton, Texas 75845

Services: Outdoor Behavioral Treatment Program licensed by the state of Texas. Serves boys and girls ages 14-17.

MCKINNEY COMMUNITY CENTER 972-542-0045

MEDICAID HOTLINE 800 647-6558

Services: Apply for CHIP or Children's Medicaid over the phone, mail, fax or download a copy of the CHIP/Children's Medicaid application.

Who qualifies: A child under the age of 19, a Texas resident and a U.S. citizen or legal permanent resident. The citizenship or immigration status of the parent may not affect the children's eligibility and is not reported on the application form. To qualify the child must be living in a family who meets the income guidelines. A family's size, income, and assets determine qualification for Children's Medicaid or CHIP initial and renewal coverage. If you are an employee of the State of Texas you may qualify for insurance supplement for your dependent children under age of 18 through the State Kids Insurance Program-SKIP There is a 90 day waiting period before benefits can be used.

Website: www.chipmedicaid.org

MEDICAID/CHILDREN HEALTH INSURANCE 972-562-5832

Location: Texas Department of Human Services
901 N. McDonald, Suite 800, McKinney, Texas 75069

Services: Individuals applying for initial Medicaid benefits will need to call 972-562-5832 or complete a Medicaid application to apply for services. Provides insurance to individuals who qualify under income guidelines. Bilingual

Hours: By appointment with TDHS caseworker

MEDICAID NURSE LINE 800-304-5468

MEDICAID TRANSPORTATION 877-633-8747

Services: No cost transportation to / from Medical appointments for Medicaid recipients. Medicaid number and social security number required when scheduling. Bilingual

MEDICAL CENTER OF PLANO 972-596-6800

MEDICARE HOTLINE 800-633-4227

Website: www.medicare.gov

MENTAL HEATH CRISI LINE and MOBILE CRISIS TEAM 886-260-8000

METHODIST CHILDREN'S HOME 254-753-0181/800-964-9226

Location: Waco, Texas

METHODIST CHURCH MEDICAL RESPITE 972-618-3450

Location: 6606 Custer Road, Plano, Texas 75023

Services: Provides medically supervised childcare for the parents of special children so they may have a 'respite' from the almost continuous job of taking care of their child.

Hours: Friday evenings from 6 pm – 10pm.

MYERS YOUTH PARK 972-548-4793

MOSIAC FAMILY SERVICES 214-821-5393

Services: Serves Asian Community

NARCOTICS ANONYMOUS 972-699-9306

Location: 2001 Independence, Plano, Texas 75075

Services: Narcotics Anonymous meetings 8pm Monday, Wednesday, Friday (12 pm Saturday)

Website: www.nar-anon.org

NEW BEGINNINGS 972-276-0057

Services: Domestic violence shelter – Garland

NORTH CENTRAL TEXAS WORKFORCE CENTER 469 229-0099

Location: 820 Jupiter Road, Suite 100, Plano, Texas 75075

Services: Job training, Employment assistance and job placement. Resource Room: computers, fax, phones, resume workshop available for job search. Utility assistance and child care funding.

Hours: 8:00a.m.-4:00 p.m., Monday – Friday

NORTH TEXAS FOOD BANK 214 330-1396

Website: www.nTexasfoodbank.org

NORTH TEXAS JOB CORPS 972- 542-2623

Location: 1701 N. Church Street, McKinney, Texas 75069

Services: Vocational offerings in the following area: Accounting Clerk, Brick Mason, Business and Office Technology, Carpentry, Computers, Culinary Arts, Desktop Publishing, Facilities Maintenance, Electrical, Hotel/Motel Hospitality, Landscaping, Lithographic Printing, Nursing Aide, Painting, Plumbing, Security, Warehousing/Material Handler

Website: <http://northTexas.jobcorps.gov/>

OPERATION SCHOOL BELL 972-769-2299

Location: 2300 Coit Rd, #350, Plano, Texas 75075

Services: Supplies new clothing and hygiene kits for school children for selected schools. Services through school counselor. Non-profit.

ORGANIZATION OF LATIN AMERICANS (OLA) 972-422-2252

OUR FRIENDS' PLACE 214-520-6268

Location: 2501 Oak Lawn Ave, #500, Dallas, Texas 75219

Services: Therapeutic, residential group home for girls 10-17 years and transition living center for young women 18-24 years. Non-profit. Phone screening assessment is free.

OVERCOMERS RECOVERY SUPPORT 817-504-99950

Location: 2422 N. Glenbrook Drive, Garland, Texas 75040

Services: A recognized 12 step recovery program for addictions located at the First Church of the Nazarene. Individuals are provided the opportunity to

express concerns in a confidential, supportive, group setting. A low cost workbook is used and child care is available.

PARKLAND HOSPITAL – DALLAS **214 590-8000**

Location: 5201 Harry Hines Blvd., Dallas, Texas 75235
Services: Medical Care Services: ER, Trauma, Outpatient, Community Clinic, Infants and Children, Social Services, Bilingual
Website: www.parklandhospital.com

PASTORAL COUNSELING/EDUCATION CENTER **214-526-4525**

Location: Suncreek UMC, 1517 W. McDermott, Allen, Texas 75013
Community Unitarian Universal Church, 2875 E. Parker, Plano, Texas
Services: Provides child/adolescent/adult/marital and family counseling. Special play therapy facilities. Numerous group therapy opportunities, classes, seminars and workshops provided for personal growth and sharpening of skills. Continuing education offerings for professionals.

PLANNED PARENTHOOD **972 424-6311**

Location: 810 Central Expressway, Suite 116, Plano, Texas 75704
Services: Pregnancy test cost \$18.00, option counseling and referrals, STD testing, contraceptives offered. Bilingual
Hours: By appointment

PLANO CHILDREN'S MEDICAL CLINIC **972-801-9689**

Location: 1407 14th, Plano, Texas 75074
Services: Offers immunizations, well baby/well child check ups and doctor examinations. Free immunization clinic, 2nd Saturday of the month, 10am-12pm. (bring record and proof of residency) Medicaid/CHIP by appointment. only 8:30-4:30. Volunteer clinic Wednesday and Thursday 6pm. 1st come 1st serve.
Fee: Medicaid, CHIP, private insurance - \$5.00 for non-insured
Website: www.plano-cmc.org

PLANO CHILDREN'S THEATER **972-422-2575**

PLANO, CITY OF
Plano Homeownership Program **972-941-7133**

Location: 1520 Avenue K #245, Plano, Texas 75086
Services: Down payment/closing cost help for low-income first home buyers.
Hours: 8:00 a.m. – 5:00 p.m., Monday – Friday
Website: www.plano.gov

PLANO, CITY OF **972-424-5678**

Plano Police Department – UNITED – UNIDOS program
Location: Mendenhall Elementary School – 1313 18th St., Plano, Texas
Services: Plano Police Dept. invites the Hispanic Community to learn more about the Plano Police Dept. and how to live better in the U.S. Topics include: vehicle registration and drivers license. Bilingual

Website: www.programaunidos.org

PLANO CLOTHES CLOSET **972-424-7844**

Location: 1500 Jupiter Rd. Plano, Texas 75074
Services: provides, clothing and household item, toys and blankets
Hours: 10:00 a.m. – noon – Wednesday, 7:30 p.m. – 9:00 p.m. – Wednesday

PLANO COMMUNITY CHARITIES **972-578-0399**

Location: 2436 Ave K Suite 200, Plano, Texas 75074
Services: Provides the following assistance: clothing, furniture, household items, rent and utilities.
Hours: 10:00 a.m. – 5:00 p.m. – M/S

PLANO FAMILY CLINIC (MEDICAID) **972-633-8747**

Location: 2380 E. Park Blvd, Plano, Texas 75074 (Park and Jupiter)
Hours: Monday and Friday 9:30am-5pm, Wednesday 11am-7pm, Thursday 9am-2pm

PLANO FOOD PANTRY **972-424-4574**

Location: Holy Nativity Episcopal Church, 2200 E. 18th St. Plano, Texas 75074
Services: Provides emergency food to families in need. Families will need to be screened referred by Assistance Center of Collin County

PLANO HEALTH SERVICES **972-633-1300**

Location: 1400 Summit Ave. Suite CA, Plano, Texas 75074
Services: Provides the following services: physical exams, pregnancy testing, treatment of sexually transmitted diseases, birth control methods, health education and counseling. Bilingual
Website: www.plano.gov/health

PLANO HOUSING AUTHORITY **972-423-4928**

Location: 1740 Ave. G, Plano, Texas 75074
Services: Section 8 housing. Housing assistance for low income families, must meet income guidelines.
Hours: 8:00 a.m.-4:00p.m. – Monday - Friday
Website: www.plano.gov

PLANO HOUSING REHABILITATION **972-941-7151**

Location: 1520 Avenue K, #245, Plano, Texas 75074
Services: Provides funds for low to moderate income homeowners for home repairs essential to the safety and welfare.

PLANO INDPENDENT SCHOOL DISTRICT **469-752-8100**

Location: 2700 15th Street, Plano, Texas 75075
Programs: Education Pre K to 12 grades. Educational Programs/Services such as: Head Start, School Age Parenting, Early Childhood programs, Family Education, Preschool for Children with Disabilities, Senior High School Learning Centers, Chinese Bilingual, eSchool (online high school)

courses), Family Literacy, GED prep classes and test, and PASAR (after school care).

Website: www.pisd.edu

PLANO ISD – RESOURCES/CONTACTS

Paul Weaver, District Director of Counseling and Guidance		469-752-8012
Patti Heath-referral questions		469-752-8028
504/CAT/CARE	Dorothy Shaw	469-752-5795
Adult GED	Gary Wilson	469-752-8231
Drug/Alcohol Education	Rick Hooker	469-752-6399
Employment	www.pisd.edu/employment	469-752-8135
GED	Josie Ryan	469-752-6956
Homeless Assistance	James Thomas	469-752-8017
Family Literacy	Jane Lilliston	469-752-2252
Hispanic Services Available		
Family Education and Guidance Services	Lynda Shuttlesworth	469-752-2275
Office Manager	Barbara Anderson	469-752-2272
Hispanic Services	Rosa Crocker	469-752-2278
Includes Adult GED		
School Age Parent Program	Wanda Pietersz	469-752-2293
Student Transfers, Guardianship, Residency Issues		469-752-8124
Substance Abuse Prevention Specialists		
East Cluster	Greg Thomas	469-752-9226
Central Cluster	Daniel Ramirez	469-752-9448
West Cluster	Jennifer Barker	469-752-9726
Security Police Services		469-752-8057
School Health		469-752-6387
Truancy	Ann Jackson and Sonya Berger	469-752-5796
Head Start		469-752-7160
Expectant Parent Program		469-752-6902

PLANO ISD-STUDENT/PARENT AWARENESS LINE 469-752-5385

Services: Bilingual automated, state-of-the-art-telephone based information and referral system.

PLANO ISD-STUDENT SUPPORT SERVICES

Services: Counseling, Peer Support, Personal Safety, Safe and Drug-Free Schools, Peer Assistance and Leadership, Police/School Liaison, Special Programs Center, Discipline Management, School Health. In addition to the resources found on this site, parents are encouraged to contact their child's teachers and school office for more information.

Website: www.pisd.edu/students

PLANO ISD-UNIVERSITY READY

University Ready is designed to aid Plano students and parents as they prepare for all aspects of post-secondary experience. Plano ISD is committed to college readiness for all students.

Website: <http://ur.pisd.edu>

PLANO PARKS and RECREATION 972-941-7250

Services: Provides recreation center program and summer play-ground programs, summer camps calendar of programs on the website. Bilingual
Website: www.plano.gov/departments/parksandrecreation

PLANO PASSPORT OFFICE 972-881-3090

Location: Collin County Sub Courthouse, 900 E. Park Blvd., Plano, Texas 75074
Services: A passport is an internationally recognized travel document that verifies the identity and nationality of the bearer. Documents needed: two passport-size photographs, proof of U.S. citizenship (this includes previous U.S. passport, a certificate issued by the state, or Consular Report of Birth Abroad or Certification of Birth, a Naturalization Certificate, or Citizenship, a valid form of photo identification such as a driver's license. Need to apply in person if you are apply for U.S. passport for the first time, lost or stolen application needs to be completed to apply for a passport
Fees: Age 16 and older application is \$67.00 The execution fee is \$30.00. Under age 16 application fee is \$52.00 and execution fee is \$30.00
Hours: 8:00 a.m. to 4:00 p.m.

PLANO POLICE DEPARTMENT 972 424-5678

Location: 909 14th Street, Plano, Texas 75074
Website: www.plano.gov/departments/police

PLANO PUBLIC LIBRARY SYSTEM

Services: Educational and information programming for children, Literacy for Life program, Spanish and Chinese materials, book loans, audio and video cassettes. Free library card.
Website: www.plano.gov/Departments/Libraries

PLANO PRESBYTERIAN HOSPITAL 972-608-8000

PLEASANT HILLS CHILDREN'S HOME 903-989-2641

Location: Fairfield, Texas
Services: Treatment for behavioral issues for boys and girls 5-17 yrs. No child turned away.

PLANO ISD FAMILY EDUCATION AND GUIDANCE SERVICES 469-752-2272

Location: 1300 19th Street, Plano, Texas 75074
Services: Support groups, parent education classes, parent resource library, family literacy program, ADHD series. There is a fee for parenting series but all parents are welcome regardless of ability to pay.

PRESTONWOOD PREGNANCY AND FAMILY CARE 972-386-4015

Location: 15757 Coit Road, Suite 308 Dallas, Texas 75248
Services: Provides the following free services: Free pregnancy test, sonograms, prenatal growth, newborn parenting, childbirth classes, individual counseling, educational videos. Recovery groups: Sex abuse recovery,

emotional and physical recovery, single moms support groups, post abortion recovery. Criminal Justice Center represents low income clients in civil matters, jail offenses or low income taxpayers needing to resolve tax problems with an audit, IRS. Bilingual

Hours: Call to schedule an appointment
Website: www.prestonwoodpregnancy.org

PRESTONWOOD UPSCALE RESALE 972-820-5000

Location: 561 Campbell Suite 101 Richardson, Texas 75080
Services: Free maternity clothes, baby clothes, baby furniture, baby food. "Dress for success" – clothes for mom after baby is born. Bilingual
Hours: Call to schedule appointment

PRESBYTERIAN COMMUNITY MEDICAL CENTER 972 509-4554

Location: 900 E. Park Blvd., Suite 100, Plano, Texas 75074
Services: Outpatient clinic services offers: prenatal and postnatal care, pediatric care, low cost immunizations, adult primary care, senior care, radiology, and lab services. Medicaid caseworker on site to assist with Medicaid application. Bilingual
Hours: Monday – Friday, 8:00 a.m. – 12:p.m. 1:00 p.m. -5:00 p.m. – Schedule an appointment with Intake Department.

PREVENT BLINDNESS 214-528-5521

Services: Free exams and glasses for qualified students

RAINBOW DAYS, INC. 214-887-0726

Location: 8150 N. Central, #1600, Dallas, Texas 75206
Services: Educational support groups which provide children with the skills they need to overcome adversity and stay drug-free. Groups for parents are also offered. Non-profit.

RAINBOWS DIVORCE SUPPORT PROGRAM 972 596-2415

Location: 2709 Custer Road, Plano, Texas 75075 West Plano Presbyterian Church
Services: Replacing My Guardian Angel. Offers support for children, adolescents and adults. Call to confirm that classes are being offered.
Fee: \$25.00 per family and scholarships are available.

**TURNING POINT (formerly - RAPE CRISIS CENTER) 800-886-7272
972-985-0951**

Services: Teen Awareness Program (TAP), educational programs, and counseling. Bilingual.

REAL OPTIONS FOR WOMEN 972 424-4357

Location: 700 E. Park, Suite 206, Plano, Texas 75074
Services: Will confirm pregnancy; initial, prenatal care, sonogram. Physician referral, provides counseling, referrals for baby clothing, maternity clothes and supplies. Free STD testing.
Hours: Call to schedule appointment

RED CROSS OF NORTH TEXAS **972-542-0679**

RICHARDSON SPEECH AND LANGUAGE **972-231-4639**

Location: 1207 Hampshire Lane #107, Richardson, Texas 75081

RUNAWAY HOTLINE **888-580-HELP**

Website: www.dfps.state.Texas.us/runaway_hotline/runaway.asp

SALESMANSHIP CLUB YOUTH and FAMILY CENTERS **214-915-4700**

Location: 9705 Harry Hines Blvd., Dallas, Texas 75220

Services: Family therapy, troubled kids, child assessments, therapeutic after-school programs, skill-based parent training. All services offered regardless of ability to pay. Non-profit.

Website: www.salesmanshipclub.org

SALVATION ARMY **972 423-8254**

Location: 3528 E. 14th St. Plano, Texas 75075

Services: Food, clothing, limited emergency assistance provided for: rent/utilities/medication prescriptions. Individuals applying for financial assistance will need to provide the required documentation, meet income guidelines, and complete an interview with the case manger. U.S. citizens, legal residents qualify for financial assistance. Bilingual.

Hours: 9:00 a.m. – 4:00 p.m. – Monday - Friday

Website: www.uss.salvationarmy.org/uss/www_uss.nsf

SAMARITAN INN **972 542-5302f**

Location: 1710 North McDonald Street, McKinney, TX 75071

Services: The only emergency shelter in Collin County for the homeless. 24 hour emergency shelter for families, women, children, and men. Case management services offered with the goal of self sufficiency and transitioning to the community. Individual will complete an initial intake interview with the shelter caseworker. Bilingual

Website: www.thesamaritaninn.org

SCHOOL SUPPLIES **972-867-0460 X303**

Location: 1919 Independence Pkwy., Plano, Texas 75075

Services: Resurrection Lutheran Church provides a school supply program.

SCOTTISH RITE HOSPITAL **214-559-5000**

Location: 2222 Welborn Street, Dallas, Texas 75219

Services: TSRHC treats Texas children with orthopedic conditions, such as scoliosis, clubfoot, hand disorders, hip disorders and limb length differences, as well as certain related neurological disorders and learning disorders, such as dyslexia. Long wait for testing. Testing is free.

Website: www.tsrhc.org

SEAY CENTER **972-981-8300**

Location: Presbyterian Hospital of Plano, 6110 W. Parker Rd, Plano, Texas 75093
Services: Treats adolescents in in-patient and intensive out-patient settings.

SEABORNE CHALLENGE CORPS 866-732-2676

Location: Texas A&M @ Galveston, PO BOX 16929, Galveston, Texas 77553
Services: Free 5-1/2 month residential co-ed training, career development, and service program is for high school drop-outs (16-18 yrs) with a 12 month post residential mentoring phase. Corps members are encouraged to use the educational award provided by AmeriCorps for higher education.
Website: www.ngycp.org/state/tx

SERENITY HIGH 469-742-2676

Location: 2100 White Ave, McKinney, Texas 75069
Services: 9-12 grades. Established in Collin County under the auspices of McKinney ISD solely for students coming out of drug treatment where recovering teens can live out their commitment to staying clean and sober.
Website: www.serenityhigh.org

SHELTER-RUNAWAY/ABANDONED YOUTH (CITY HOUSE) 972-423-7057

SOCIAL SECURITY OFFICE 972-562-5700

Location: 3250 Craig Drive, McKinney, Texas 75070
Services: Assistance provided to obtain SSI benefits, Social Security benefits, Social Security cards and disability claims. Bilingual
Website: www.socialsecurity.gov

SOCIAL SERVICE PROVIDER 214-827-5210/214-633-4411

SOCIETY OF ST. VINCENT DE PAUL 972-282-8077

Services: Financial assistance for utility bills to clients living in Plano, Texas. A telephone interview will need to be completed by with St. Mark's volunteer parish worker to determine eligibility. Bilingual
Hours: Monday – Friday, 9:00 a.m. to 5:00p.m.
Website: www.svdpplano.org

SOCIAL SECURITY INCOME (SSI) 800-772-1213

SOUP KITCHEN 214-637-6117

Location: Union Gospel Mission, 3211 Irving Blvd, #102, Dallas, Texas 75247

SOUTHERN COLLIN COUNTY HABITAT FOR HUMANITY 972-424-0791

SPANISH PARENTING CLASSES 469-752-2277

Services: Parenting together for adolescents-Free 6 or 12 week program for Spanish speaking teens and parents. (Therapeutic counselor on staff for individual counseling.) English classes for Spanish speaking persons Monday and Wednesday evenings 6-9pm.

STAR LIGHT RECOVERY CENTER **800-292-0148**

Location: Near Kerrville, Texas
Services: Adolescents and adults 18 + yrs.

STOP DRUGS **972-941-7867**

Services: Stop the flow of drugs in Plano! Report drug abuse anonymously.

STRAIGHT WAY TRAINING CENTER **979-532-5613**

Location: 50 miles south of Houston
Services: 15 month program live-in/long term/will take families/low cost

SUICIDE and CRISIS CENTER **214 828-1000**

Location: 2808 Swiss Ave, Dallas, Texas 75205
Services: Offers 24 hour hotline, support group for survivors of suicide, debriefing teams, in service, speakers' bureau. Non-profit.

SUMMER SKY TREATMENT CENTER **254-968-2907**

Location: Stephenville, Texas
Services: Serves clients 12-17 yrs

SUNDOWN RANCH **903-479-3999**

Location: Rt. 4, Box 182, Canton, Texas 75013
Services: Boys/girls 12-24 yrs

SURE SCAN **972-633-1388**

Location: 2030 Ave G, #1102, Plano, Texas 75074
Services: Most comprehensive drug scan available. All forms of drug and steroid testing. Urinalysis, hair testing.
Hours: Monday - Friday 9-6, Saturdays 10-1.

TEEN CHALLENGE **479-848-3105**

Location: NW Arkansas
Services: Boys/girls 12-17 yrs
Website: www.teenchallengeusa.com

TEEN CONTACT (SUICIDE HOTLINE) **972-233-0866**

Location: PO BOX 80742, Dallas, Texas 75380
Services: Teen crisis hotline for referrals. Program in schools dealing with crisis and helping friends in crisis. Presentations to youth, school personnel. Teen help line 972-233-TEEN. Non-profit.

TEEN COURT **972-548-4654**

TEEN CRISIS HOTLINE (CITY HOUSE) **972-509-5437**
NON-EMERGENCY HELP (ASSISTANCE CENTER) **972-424-7547**

TEEN GROUPS **214-821-8711**

Services: Volunteer opportunities designed to reach teenagers, ages 14 and up.

Website: www.volunteerpowerscrew.org

TEEN PROGRAM INFO **800-688-8706**

Services: Information and resource center for private schools and programs.
Website: www.teenprogram.info

TELEPHONE ASSISTANCE PROGRAM **866 454-8387**

Services: The Lifeline program is designed to help qualified low-income individuals pay the monthly cost of basic telephone service

TEX CARE PARTNERSHIP CHILDREN'S HEALTH LOCAL **800-647-6558**
214-954-4212

Services: Health insurance for children. Fits your budget and applying is easy. Call toll free to have questions answered from 9a-9p Monday - Friday and 9a-3p Saturday, except federal holidays. We will complete your application over the phone or go to our website to download the application. Your school nurse can assist in applying for this new health insurance program developed for children from birth to 18 yrs. Benefits include: regular checkups, shots, eye exams, glasses, prescription drugs, specialist care, dental care, mental health care, ex-rays, lab tests, hospital care and services. Covers pre-existing conditions and offers a choice of doctors. Undocumented immigrant questions contact: Catholic Charities 214-623-9976.

TEXAS ABUSE/NEGLECT HOTLINE **800 252-5400**

Services: For reporting abuse, neglect, or exploitation of children, the elderly, or people with disabilities.
Website: www.Texasabusehotline.org

TEXAS BAPTIST CHILDREN'S HOME **972-937-1321**

Location: Waxahachie, Texas
Roundrock, Texas 512-255-3668

TEXAS COMMISSION FOR THE BLIND **800-687-7019**

TEXAS DEPARTMENT OF FAMILY and PROTECTIVE SERVICES

Services: DFPS Hotlines and Information Lines

Hotline	Number/Use	Availability
Texas Abuse/Neglect Hotline	1-800-252-5400 or https://www.Texasabusehotline.org For reporting abuse, neglect, or exploitation of children, the elderly, or people with disabilities.	24 hours a day, seven days a week. This number is available across the United States.

Foster Care and Adoption Inquiry Line	1-800-233-3405 For information on becoming a foster or adoptive parent through DFPS.	8 a.m. to 5 p.m. Central Time, Monday through Friday
Child Care Information	1-800-862-5252 For information about child care in Texas.	8 a.m. to 5 p.m. Central Time, Monday through Friday
Texas Runaway Hotline	1-888-580-HELP (1-888-580-4357) To provide peer counseling to runaways and family members.	24 hours a day, seven days a week.
Texas Youth Hotline	1-800-210-2278 To provide peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away.	24 hours a day, seven days a week.
Office of Consumer Affairs Hotline	1-800-720-7777 To make an inquiry or complaint about an existing DFPS case.	Available 8 a.m. to 5 p.m. Central Time, Mondays through Fridays
Abuse in MHMR Facilities	1-800-647-7418 To report abuse, neglect, or exploitation in MHMR facilities.	24 hours a day, seven days a week.

TEXAS DEPT OF STATE HEALTH SERVICES

888-963-7111

Location: 1351 E. Bardin Rd. Arlington, Texas 76069

Services: Provides comprehensive public health services. Specialized programs include: chronically ill and disabled children's services, provides medical and equipment needs to any resident of Texas under the age of 21. Provides case management services for SSI children under age of 16.

TEXAS DEPARTMENT OF HUMAN SERVICES

972-562-5832

Location: 901 N. McDonald, Suite 800, McKinney, Texas 75069

Hours: 8:00 a.m. -9:00 p.m. By appointment only

Services: The following DHS programs and services are provided by HHSC: Disaster Assistance, Family Services (Temporary Assistance for Needy Families, Food Stamps, Medicaid), Family Pathfinders, Family Violence Programs, Office of Immigration and Refugee Affairs, Special Nutrition Programs, Lone Star Technology Programs, TIERS (Texas Integrated Eligibility Redesign System), STARS self screener

Website: www.hhsc.state.tx.us

TEXAS DEPARTMENT OF PUBLIC SAFETY/PLANO

972 867-4221

Location: 2109 W. Parker Road, Plano Texas 75024
Services: Texas Driver's License, Texas State Identification
Hours: Monday and Tuesday 7am-5pm, Wednesday, 8am-6pm, Thurs. 7am-5pm
Friday, 8am-5pm
Website: <http://texasonline.state.tx.us/NASApp/rap/apps/dpsdl/jsp/eng/welcome.jsp>

TEXAS HEALTHCARE CLINIC – MCKINNEY 214-562-6047

TEXAS HEALTH STEPS 877-847-8377

Services: Transport to/from medical/dental appointment

TEXAS LAW HELP 800-252-9690/877-983-9227
ONLINE RESOURCE FOR FREE AND LOW COST LEGAL ASSISTANCE

Services: Civil Legal Assistance in Texas. Military and Veteran's Affairs-Housing-Public Benefits-Health-Elder Law-Work/job discrimination and work related problems-Migrant Workers-Family Law and Domestic Violence-Wills and Estates-Immigration-Disability-Civil Rights. If you are in need of legal assistance and you are NOT low-income, please contact your local lawyer referral service or call the State Bar of Texas Lawyer Referral Information Service

Hours: Monday – Friday, 8-5 at

Website: www.Texaslawhelp.org

TEXAS REHABILITATION COMMISSION 214-365-2800

Location: 520 Central Parkway East, Plano, Texas 75074

Services: Eligibility: 1) 17yrs 2) not attending high school; and 3) handicapped-employment disabilities may include alcohol/drug addiction and speech, language or learning disabilities. Services include medical/psychological and vocational evaluation; counseling, training and/or education in a trade, business school or college.

TEXAS WORKFORCE COMMISSION 972-542-3381

Location: 1713 Louisiana, McKinney, Texas 75069

1222 E, Arapaho, #336, Richardson, Texas 972-234-5391

Services: English/Spanish services for employment

TEXAS WORKFORCE CHOICE PROGRAM 469-229-0099

TEXAS YOUTH HOTLINE 800-210-2278

Location: 3920 Alma, Plano, Texas 75023

Services: Texas Department of Protective and Regulatory services

THE ALMA CENTER-LIFEPATH SYSTEMS 972-422-5939

Location: 3920 Alma Drive, Plano, Texas 75023

Services: Child and adolescent services. Evaluation by psychiatrist for medication needs, nursing care and follow-up, family support, counseling and services including play therapy, crisis intervention. Accepts Northstar, Medicaid, CHIP, other private insurance, and will assist in obtaining benefit

resources. Walk in screening is recommended prior to initial visit. Non-profit.

THE STEWPOT **214-746-2785**

Location: 408 Park Ave, Dallas, Texas 75201
Services: Homeless and at-risk individual services.

TIMBERLAWN MENTAL HEALTH SYSTEM **214-381-7181**

Location: 4600 Samuell Blvd, Dallas, Texas 75228
Services: Psychiatric and substance abuse services for adults, adolescents and children, hospitalization and outpatient clinics. Offers treatment for trauma based disorders, chemical dependency, eating disorders, and other mental health issues.

TOUGH LOVE **972-558-1762**

Locations: Call the number for address information
Services: Support group for parents – not counseling. Does not advocate physical or verbal abuse. The parents support each other by offering opinions and experiences for others. Non-profit.

TEXAS REDUCED RATE-LOW INCOME/DISAB **866-454-8387**

TURNABOUT RANCH **800-842-1165**

Location: Escalante, UT
Services: Christian, residential treatment for troubled teens on a working ranch.

UNION GOSPEL MISSION **214-637-6117**

Location: 3211 Irving Blvd., Dallas, Texas 75247
Services: Soup kitchen

UNITED STATES IMMIGRATION SUPPORT

Services: The United States Immigration Support (this website) publishes downloadable Green Card, visa, citizenship, and passport application guides, information regarding type of visa guidelines and current immigration news.

Website www.immigrationsupport.org

UNT CENTER FOR PARENT EDUCATION **888 662-7955**

Location: University of North Texas P.O. Box 310829, Denton, Texas 76203
Services: Parent and family resources, curriculums, newsletters, annual parent conference, and programs at UNT. Roper Online Learning Program: ROPER Online Learning offers free, online continuing education as a project of the Texas Registry of Parent Educator Resources (Texas ROPER). Texas ROPER was developed through a partnership between the Children's Trust Fund of Texas, the Texas Department of Protective and Regulatory Services, and the University of North Texas Center for Parent Education.

VISION USA **800-766-4466**

Location: 243 Lindberg Blvd, St. Louis, MO 63141
Services: The American Optometric Association
Website: www.aoa.org

VISITING NURSE'S ASSOC/CHILD SERVICE **214-689-0090**

VOLUNTEER CENTER OF COLLIN COUNTY-MCKINNEY **972-548-0679**

W.I.C. (infant nutrition) **972-633-3350**

Location: 900 E. Park Blvd. Plano, Texas 75074
Services: Support low-income women and children up to age 5 who are at nutritional risk by providing foods to supplement diets, information on healthy eating, support for women who breastfeed. Immunization Clinic on site.
Hours: Call for appointment
Website: www.fns.usda.gov

WOMEN'S HEALTH CLINIC **972-633-1300**

Location: 1400 Summit Ave, Plano, Texas 75074
Hours: Monday, 9:30am-5pm, Wednesday, 11am-7pm, Thursday and Friday, 9am-2pm.

WOMEN'S SHELTER (HOPES DOOR) **972-422-7233**

Location: Not published
Services: 24 hour hotline, shelter for abused women and children

WORKFORCE INVESTMENT ACT YOUTH SERVICE (WIA) **972-542-3381**

Location: 1713 Louisiana St, McKinney, Texas 75069
Services: Offers year around work experience, educational assistance and job skills to youth ages 12-18 yrs. (Replaced JTPA) North Central Texas Workforce Youth Recruiter 469-229-0099
Website: <http://northtexas.jobcorps.gov/>

YOUTH MENTOR NETWORK **972-423-9559**

Location: 2600 Ave K, #140, Plano, Texas 75074
Services: Organization dedicated to matching youth with caring, supportive adults to serve as mentors for youths at risk of getting involved with gangs, drugs or suicide and the lack of a protective adult in their neighborhood to turn to in time of crisis. Call if you know a child who needs a protector or if you would like to volunteer for this mentoring program. Background checks/training required before being matched.

YOUTH-REACH **281-459-4555**

Location: Houston, Texas
Services: Christian foster group homes for troubled boys ages 12-21; boys are accepted by application and interview.
Website: www.youth-reach.org

